



OVERVIEW OF THE REPORT ON OPERATIONS FOR 2010-2011

The SDRCC's operations were conducted under three main objectives in 2010-2011. This outlines how they were achieved.

OBJECTIVE 01:

Enhance excellence in sport through the prevention or reduction of sports-related disputes.

- Resolution facilitation and mediation were actively promoted, creating more win-win outcomes: 46% voluntarily completed settlement agreements in non-doping cases.
- A mediator/arbitrator selection process resulted in the appointment of 46 members; the roster now covers more of the country and has increased its number of bilingual professionals and ratio of mediators.
- After a successful 2-year trial period, resolution facilitation became a standard procedural step in doping cases
- The fee-for service program to organizations not funded by Sport Canada was expanded; 6 workshops, a tribunal case and a public session at the annual conference allowed for services to reach more members of the sport and legal communities.

OBJECTIVE 02:

Strengthen the capacity of our sport community leaders and participants by creating a positive culture of fairness.

- A "Guide to Administrative Fair Play" was published to assist sport administrators in creating an environment of fair play within their offices and boardrooms.
- New teaching tools were created such as case-based and role play scenarios to offer realistic problem-solving activities to workshop audiences.
- Workshops, presentations, kiosks at key partners' events were used to educate the sport community on dispute prevention and dispute resolution.

OBJECTIVE 03:

Operate and manage an organisation promoting excellence and transparency.

- A new result-based management and accountability framework was adopted to better monitor organizational effectiveness and performance.
- A record 57 new cases were filed, including 12 carding appeals, 11 team selection disputes and 30 asserted doping violations. The total number represents an increase of 50% from the previous year.
- The Case Management Portal was created to provide the parties with online access to all their case documents and interactive calendar of proceedings.
- A Pro Bono program was launched, enabling unrepresented parties with limited financial means to obtain free legal advice and services to assist them with their case.

2010-2011