

# Louise Pelletier

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## Relevant Experience

### **Mediator and Conflict Management Specialist** **2001-Present**

- **Partner in Facilitated Solutions**, a firm that provides conflict management and intervention services in Winnipeg and Western Canada ([www.fscanada.org](http://www.fscanada.org)).
- Specialized experience to assist clients to prevent, manage and resolve interpersonal and group conflict.
- **Director of Family Services division** specializing in divorce, separation, family business and family relationship conflict.
- Sports-related disputes include: Rowing: discipline issue; Soccer: facilitated discussion between two Boards in dispute over jurisdiction; Basketball: discipline issue.

### **Mediator - Automobile Injury Mediation Office** **2011-Present**

- On the roster of Mediators hired to assist in resolving Appeals on Claims related to Manitoba Public Insurance (MPI) Personal Injury Protection Plan.

### **Mediator, Coach, Associate Trainer - Mediation Services** **1993-2014**

- Mediator in the Restorative Action Centre to assist victims and offenders in resolving cases diverted from the courts.
- Associate trainer and coach in Mediation Skills Training.

### **Executive Assistant, Manitoba Baseball Association** **1992-1993**

- Assistant to the Executive Director to foster participation, development and competition for 13,000 members in amateur baseball in Manitoba.
- Organized the *1992 National Baseball Canada Convention* and the *M.B.A.'s Annual General Meeting and Awards Banquet* held in Winnipeg.
- Conducted informal mediation between coaches, coaches and parents, coaches and executive members, coaches and convenors as required.

### **Secretary, Family Mediation Manitoba Board of Directors** **2015-Present**

## **Education**

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| <b>Master's in Social Work - Clinical Specialty in Domestic Violence, University of Manitoba</b> | <b>2005</b> |
| <b>B.A. - Sociology, University of Winnipeg</b>  | <b>1994</b> |
| <b>Certificate in Conflict Resolution - Mediation Skills, Mediation Services Winnipeg</b>        | <b>2008</b> |

## **Languages**

Fluent in English and French. Working knowledge of spoken and written Spanish.