

Hugh S. McCall, B.A., LL. B., C. Arb.
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Lawyer focused exclusively on dispute resolution, with extensive experience in mediation, arbitration, and adjudication. I have excellent listening and communication skills, a deep respect for others and am able to put people at ease with confidence that they will be treated fairly.

One of the great joys of being Canadian is that we have two official languages. It makes Canada a very special place. I've embraced our linguistic heritage and have been fortunate to do the work I love in both languages.

SUMMARY OF EXPERIENCE, SKILLS AND ABILITIES:

- More than 25 years of experience conducting hearings as an arbitrator and adjudicator
 - More than 20 years of training and experience in mediation
 - Non-judgmental and empathic listener with sound and balanced judgement
 - Excellent interpersonal and communication skills and analytical mind with ability to write clear decisions
 - My first language is English, but I am fluent in French and have conducted many hearings in French
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Mediation, Arbitration, Adjudication

- 2017 - ongoing **Arbitrator and Mediator - Sport Dispute Resolution Centre of Canada** - selected for arbitration and mediation panels - beginning Summer 2017
- 2013 - ongoing **Mediator - Law Society of British Columbia**
- Roster of mediators to help lawyers and clients resolve fee disputes.
- 2011 - ongoing **Mediator, Canadian Human Rights Commission**
- Roster of mediators with experience in aboriginal communities.
 - Repeal of S. 67 of the Canadian Human Rights Act in 2008 gave First Nations the protection of the CHRA. In anticipation of complaints from First Nations, the CHRC created a roster of mediators.
- 2011 - ongoing **Administrator's Delegate, Tobacco Control Act, Min. of Health, Government of B.C.**
- Contract to conduct administrative penalty hearings under the Tobacco Control Act
 - Decisions published online: <http://www2.gov.bc.ca/gov/content/health/keeping-bc-healthy-safe/tobacco-vapour/enforcement/previous-decisions>
 - My decisions: ISHA-1-2015, IHA-1-2014, FHA 3-2013, VIHA 1-2012, IHA 1-2011
- 2007 - ongoing **Adjudicator - Indian Residential Schools Adjudication Secretariat**
- Contract with the IRSAS to determine claims of sexual and serious physical abuse of former students of Indian Residential Schools. Chosen based on writing and legal reasoning ability to review other adjudicator's decisions. Chief Adjudicator's delegate on panel to select new members.
- 1994 - ongoing **Private arbitration and mediation**
- Consumer, partnership, commercial, construction, strata property, licensing, insurance, warranties, Supreme Court Notice to Mediate
- 2000 - 2016 **Mediator and Mentor – Provincial Court – Civil Mediator Roster and Practicum**
- Mediate Provincial Court civil disputes involving business and consumer issues, construction, trucking, co-operative housing, supply of product or services, advertising, etc.
 - Mentor inexperienced mediators in a practicum setting

- 2011 - 2013 **Arbitrator/Mediator, Language Rights Support Program**
- Member of bilingual roster of ADR practitioners available to arbitrate/mediate constitutional language rights for minorities in Provinces where the dominant language is the other official language
- 2010 - 2013 **Child Protection Mediation Program - Family Justice Services, Government of BC**
- Roster for mediation of child protection processes
- 1994 - 2013 **Arbitrator - Canadian Motor Vehicle Arbitration Plan**
- Single arbitrator of claims regarding warranty problems or manufacturing defects.
 - Manage hearing process, take evidence under oath, determine facts, and make a decision in regard to the remedies available under the Agreement to Arbitrate.
 - Render a written decision with reasons within 14 days after the hearing.
- 2008 - 2010 **Government of British Columbia - Ministry of Education – Student Appeals**
- Roster to adjudicate/mediate student appeals against schools/school boards
- 2004 - 2010 **Local Government Bylaw Notice Enforcement Act**
- Adjudicate bylaw disputes using “inquiry” style of hearing - oral decision at hearing
- 1990 - 2006 **Arbitrator – Residential Tenancy Branch - Government of British Columbia**
- Conducted thousands of quasi-judicial hearings as the sole trier of fact involving monetary issues up to Provincial Court limit and non-monetary remedies.
 - Managed hearings with self-represented and represented litigants. Hearings conducted pursuant to Rules of Procedure. Written decisions with reasons within 30 days.

Instructing

- 2015 - 2016 **Mediation instruction** - L'Association des juristes d'expression française de la Colombie-Britannique (AJEFCB)
- Delivered introductory mediation courses in French to members of the Elder Abuse Mediation Initiative
- 2008 - 2016 **Mentor - Provincial Court Civil Mediation Practicum - see above**
- 2008 **Instructor – Langara College – Continuing Education – Property Management Program**
- Negotiation and Dispute Resolution – 36 hours of instruction
- 2003 - 2008 **Instructor - B.C. Council of Administrative Tribunals**
- Teach administrative law principles, fair conduct of hearings and evaluating evidence, ethical and adjudicative challenges for decision makers to: new Board members (e.g. Safety Standards Appeal Board), self-regulating professional bodies (College of Applied Biologists), and other organizations adopting fair administrative procedures.
- 2006 **Consultant - Ministry of the Attorney General**
- Instructed new adjudicators with respect to conducting hearings under the Local Government Bylaw Notice Enforcement Act.

Volunteer Professional Experience and Memberships

- 2014 - 2016 Member of Committee - Elder Abuse Mediation Initiative of l'AJEFCB
- 2006 - 2008 Executive Member at Large, A.D.R. Subsection of the Canadian Bar Association
- Member Barrister and Solicitor, Law Society of British Columbia
- Member A.D.R. Institute of Canada, Inc. - Chartered Arbitrator since 1994
- Member B.C. Arbitration & Mediation Institute, Vancouver, B.C. - Arbitration and Mediation Rosters
- Member B.C. Mediator Roster - Mediate B.C. Society

Education

- 1987 - ongoing Annual professional development and other courses through Continuing Legal Education, BCAMI, Mediate B.C., Osgoode Hall and the Indian Residential Schools Adjudication Secretariat
- 1986 – 1987 Articles with Robertson, Ward, Suderman & Bowes, Vancouver, B.C. and Called to the Bar
- 1983 – 1986 LL.B. - Faculty of Law - University of British Columbia
- 1979 – 1982 Bachelier es arts (B.A.), l'Université Laval, Québec

Personal interests

Cycling, skiing, kayaking, yoga, camping, cooking with sons

April 2017