

# Darlene Doiron

## Professional Information

Darlene brings over 20 years of mediation experience in regional, national and international conflicts with the private sector as well as provincial and federal government. She is a bilingual chartered mediator with the ADR Institute of Canada and a mediator with the Sports Dispute Resolution Centre of Canada. Darlene approaches mediation with a flexible style which allows her to adjust to the needs of the parties and the situation, as opposed to using a single approach for every dispute. She works diligently with the parties involved in a dispute to engage in a productive dialogue to help resolve the conflict.

Her substantive knowledge of employment law and issues relating to Labour Relations and Harassment in the workplace offers the parties an objective analysis of the case to facilitate resolution. She has studied the benefits of transitional justice and been exposed to various cases brought forward by the United Nations Security Council which has exposed her to a global perspective of conflict.

Darlene's psychology focused background, coupled with extensive training and experience, can be seen in her keen ability to help people, unions and organizations to achieve their everyday challenges.

## Services

Mediation – Coaching – Training – Strategic Consultation  
Workplace Conflict Resolution – Group Facilitation  
Emotional Intelligence

## Case Experience

Darlene Doiron has experience in mediating the following matters:

Employment	Sports	Family
Fisheries Disputes	Human Rights	Harassment
Discrimination	Contract Negotiations	Non-profit Organizations
Multi-Party Complex	Disability Management	Community

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# Darlene Doiron

## Education

- C.Med. (Chartered Mediator), ADR Institute of Canada
- University of Peace - Currently enrolled in United Nations Masters of Arts Degree in Sustainable World Peace and Conflict Analysis (2 courses remaining)
- Columbia Pac. University, M.Sc School of Health and Human Services
- Harvard University, Certificate Program on Negotiation with Ury, Patton, Sheen and Fisher (12 courses)
- Dalhousie University, Certificate in Alternative Dispute Resolution
- Mount Allison University, BA (Psychology)

## Employment

- Mediator / Conflict Management Practitioner - Federal Government (2007 to present )
- Acting Regional Director Southeast Region – Worksafe NB (2007)
- Rehabilitation Specialist – Worksafe NB (1995 – 2006)
- Associate Professor – Dalhousie University (2002-2003)
- Alternative Dispute Resolution /Director – Quality Consulting and Rehabilitation (1999-2005)
- Employment Equity Coordinator – Federal Government (1994-1995)
- Community College Instructor Human Service Counsellor Program – New Brunswick Community College (1990-1992)
- Counsellor - Canadian National Institute for the Blind (1988-1990)

## Memberships & Roster

- Chartered Mediator ADR Institute of Canada
- Family Mediation Roster, Province of New Brunswick
- Sports and Dispute Resolution Centre of Canada Roster
- National Energy Board of Canada Roster

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