





# FEE-FOR-SERVICE OFFER

# DISPUTE RESOLUTION SERVICES

#### Time-Limited Mediation:

- Flat-fee 3-hour mediation;
- Includes: tribunal staff time, mediator fees, teleconference / web meeting fees;
- Can be extended at a fixed hourly rate;
- Excludes: translation or interpretation costs for bilingual proceedings, mediation facility rental and mediator travel for in-person sessions.

#### Mini-Hearing:

- Flat-fee 1-day arbitration including one (1) hour of mandatory resolution facilitation;
- Strict time limits enforced:
- Includes: tribunal staff time, resolution facilitator and arbitrator fees, teleconference / web meeting fees;
- Can be extended at a fixed hourly rate;
- Short decision in seven (7) days (or less if justified) and reasons within 15 days;
- Excludes: translation or interpretation costs for bilingual proceedings, hearing facility rental and travel of resolution facilitator and arbitrator for in-person sessions.

### **Extended Arbitration:**

 Same as *mini-hearing* except: flat <u>daily fee</u> for arbitration including three (3) hours of mandatory resolution facilitation.

## **Custom-Tailored Services:**

Available upon request and subject to an agreement with the SDRCC.